

All Payer Claims Databases: Review of Stakeholder Interviews

**Presentation to the
Alaska Health Care Commission
October 11, 2012**

Agenda

- **Introductions**
- **Background**
- **What we learned**
- **Preliminary Recommendations**
- **Next Steps**
- **Questions**

HCC Solutions for Cost Containment and Quality Improvement

- **Ensure the best available evidence is used for decision making**
- **Enhance quality and efficiency of care on the front-end**
- **Increase price and quality transparency**
- **Pay for value**
- **Build the foundation of a sustainable health care system**
- **Focus on prevention**

Project Goals

- **Understand health care delivery, data, and reporting environment in AK and where gaps exist**
- **Understand how an APCD or other data solutions will integrate with AK's current data initiatives**
- **Explore options other than APCD for meeting data reporting goals**
- **Assess stakeholder readiness**
- **Provide recommendations**

Project Methods

- **Conduct stakeholder focus groups and interviews**
- **Have in-depth conversations with IT, legal, and other State staff**
- **Review written materials**
- **Review other states' data collection models**

Project Timeline

<u>August - September</u>	<u>October</u>	<u>November</u>
<p>Project launch</p> <p>List of stakeholders developed</p> <p>Interview guide developed</p> <p>Interviews conducted</p> <p>State materials reviewed</p> 	<p>Synthesize findings from interviews</p> <p>Report back to HCC and get feedback</p> <p>Develop preliminary recommendations</p> <p>Conduct detailed discussions with State staff</p> 	<p>Review other States' models</p> <p>Develop options for AK</p> <p>Make recommendations and write draft report</p> <p>Get feedback from HCC and finalize recommendations</p>

Who We Spoke To

- **Providers**
- **Health Insurers**
- **Alaska eHealth Network**
- **AK State Hospital & Nursing Home Association**
- **Consumers**
- **State Commissioners and others from: administration, insurance, and health**
- **Alaska Native Tribal Health Consortium**
- **Researchers**

What we heard/learned

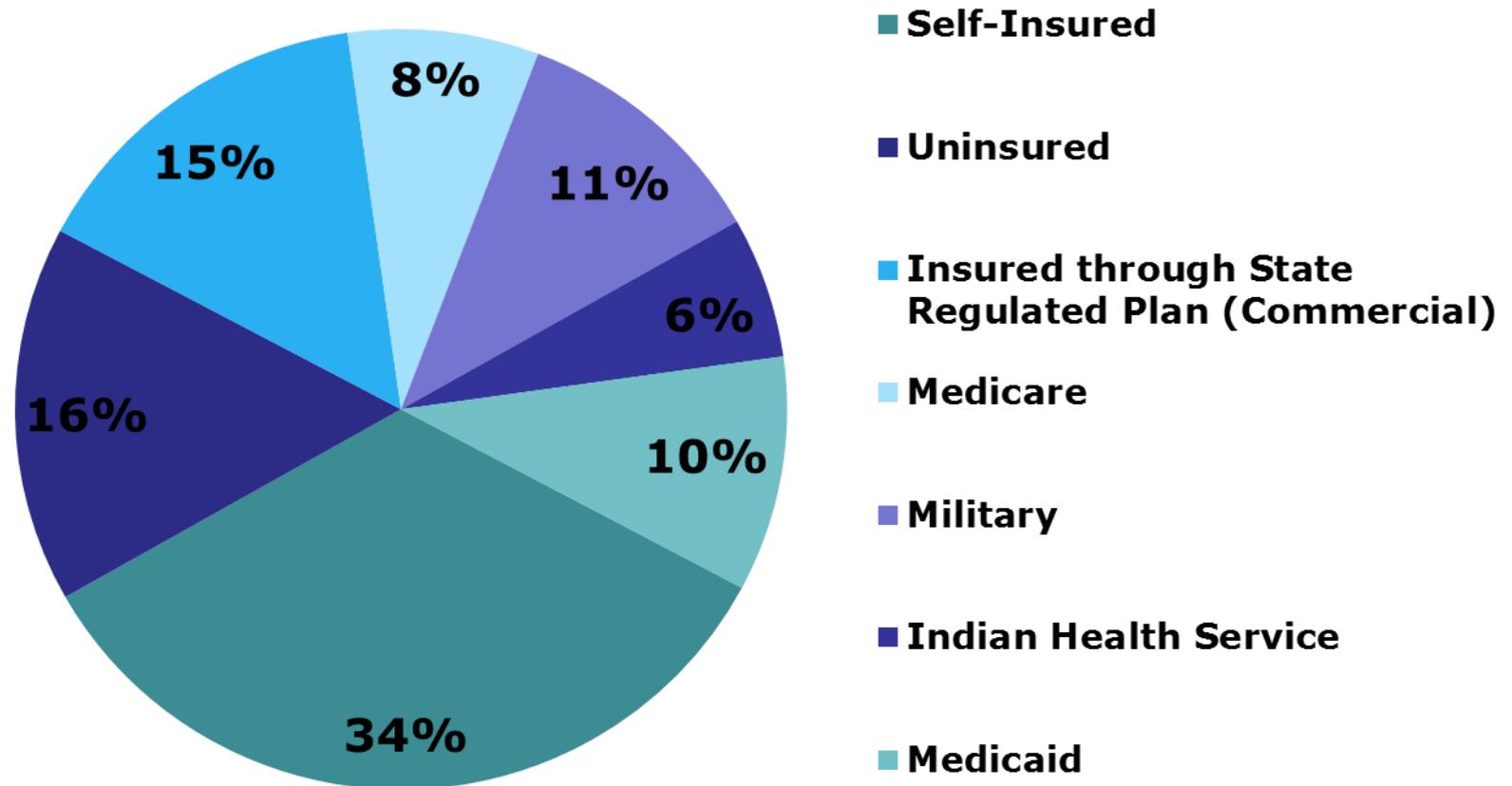
- **Alaska is different from lower 48:**
 - **Small, rural population**
 - **Privacy, autonomy very important**
 - **Mostly small businesses**
 - **Rich state with generous benefits**
 - **Diverse population**

What we heard/learned

- **Health Care in Alaska is different from lower 48:**
 - **More expensive**
 - **No private sector managed care**
 - **Little provider choice**
 - **No competition**
 - **No private sector “systems” of care**
 - **Lack of data on quality/costs**
 - **Unique mix of payers**

Alaska's Unique Payer Mix

Percent of Insurance Coverage by Type



What is important to Alaska Stakeholders

- **All stakeholders agree: Data system needed to help better understand population health and patient care**
- **Cost/Benefit: Benefits of proposed system must outweigh costs**
- **Privacy: Ensure privacy in collection and use**
- **Inclusivity: Make it mandatory and everyone must be included**
- **Collaborative approach: Trust must be built**

Strengths that Support More Robust Data Systems

- **Generous public programs and safety net**
- **Strong Tribal Health System**
- **Small number of insurance carriers**
- **Most insurance carriers are familiar with and are submitting data to other states' APCDS**
- **New MMIS and Patient-Centered Medical Home**
- **Current data collection efforts: Voluntary HDD, HIE**
- **Hospitals beginning to embrace transparency**

Challenges: Collection and Use of Health Care Data in AK

- **Transparency is still taking root; in early stages of establishment**
- **Business case among important stakeholders has not been made**
- **Little health care data analytic capacity within AK State government**
- **Low trust in government**

Opportunities

- **Align Alaska's healthcare data efforts**
- **Any improvements in data capacity will be viewed as success**
- **Small state with compact population centers**
- **Collaboration on public health and health care quality issues among payers**

Considerations

- **A lot of work for what may be small gains initially**
- **A number of competing efforts: need to communicate how they fit together**
- **Many small/solo providers spread out making communication/education/engagement difficult**
- **Challenge getting federal data**
- **State regulatory environment**

Preliminary Recommendations

- **Build upon data efforts currently underway in Alaska**
- **Identify and emphasize opportunities for alignment/linkage/integration of other data**
- **Prioritize communication and continued engagement of stakeholders**
- **Consider other partners/champions who may be interested in greater transparency**

Next Steps

- **Discuss findings with HCC members**
- **Continue information gathering and synthesis**
- **Prepare draft report including:**
 - **Options with benefits/challenges including costs**
 - **Alignment with other AK data initiatives/activities**
 - **Develop options for sustainability**
 - **Process for implementation of selected option with timeline**
 - **Comprehensive examples of quality/price transparency from other states**

Questions for HCC

- **What have we missed or misunderstood?**
- **Who else we should talk to?**
- **What else should we consider?**
- **Do you have any specific concerns you would like to discuss?**
- **What questions do you have for us?**